Fox Valley Plastic Surgery, S.C.	www.fvpsurgery.com	Nam	e:
2400 Witzel Avenue, Suite A Oshkosh, WI 54904 920-233-1540 920-651-6951 Fax	2500 E Capitol Drive, Sui Appleton, WI 54911 920-358-1810 920-358-1819 Fax	te 1500 DO	В:
	MediSpa Sl	kin History	
Are you or have you ever seen a de If yes, why?			
Have you ever used Effudex, or had If yes, which?	a Levulan treatment?	Yes No	)
Have you ever been diagnosed with Do you have any skin allergies (con- If yes, what kind?		☐ Yes ☐ No ☐ Yes ☐ No	
Do you appear reddened when you	eat spicy food, drink alc	ohol, get angry, go in t	he sun, etc.? 🗌 Yes 🔲 No
Do you have permanent make-up?	🗌 Yes 🗌 No	If yes, where?	
Vascularity:			
Broken capillaries or pronounced re-	Chin area	Forehead	Entire face
Acne: Do you have a history of significant a If yes, always, or related to your me		its? ☐ Yes ☐ No ☐ Yes ☐ No	
	<u> </u>	kheads I F rged pores	Takiness
Wrinkles:         Check all that apply:         Forehead       Between ey	res 🔲 Outer eyes (	crows feet) 🗌 Arour	nd your mouth 🗌 Cheeks
Have you ever been treated with fille Have you ever been treated with mu Have you ever had a laser treatmen If yes, what type?	scle relaxants (Botox, I	No Dysport)? □ Ye   No	es 🗌 No
Ability to Heal: Does your skin appear fragile? Do you form thick or raised scars? Do you use wax or use depilatories	on your face?	Yes Do Yes No Yes No	
Hormones (women only): During pregnancy, did areas of your	face become hyperpigr	mented?	□ No □ N/A
Sun History and Lifestyle: Do you work inside? Are your hobbies mostly outside? In the past (including childhood), did Have you ever experienced a signifi If yes, approximately how many time Have you, or are you using tanning	cant sun burn? es and what areas?	No No Yes No Yes No	
Skin Care History: Are you currently having skin treatm If yes, what type of treatments?	ents? 🗌 Yes	No	

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Please check if you are presently u Benzoyl Peroxide (BP) Resorcinol	sing or have used in the pas Glycolic Acid (AHA) Salicylic Acid (BHA)	Lactic Acid (AHA)
Do you have or have you had any o Facial Cosmetic Surgery Fillers Microdermabrasion	of the following in the last 14 Botox Injections Light Treatments Other	days?
Mojeturizor	Vitam Exfoli	ants/Scrubs
Prescription Products: Tretinoin (Retin A, Retin-A Micr Azelaic Acid (Azelex, Finacea) Isotretinoin (Accutane) Metrogel	Taz	epalene (Differin) arotene (Tazorac) uma er topical antibiotics:
What skin conditions do you want t Acne and/or breakouts Hypopigmentation Other		<ul> <li>Hyperpigmentation (freckles, age spots</li> <li>Fine lines and wrinkles</li> </ul>
List any other necessary informatio	n your Skin Care Specialists	should know before beginning your treatment.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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DOB:\_\_\_\_\_

## Skin Typing Matrix

Please answer the following questions by checking the box next to the appropriate number which best describes you. Your clinician will total your score during the consultation.

My ethnic origin is clos	est to:	Fa Pa Oli	Very fair (Celtic and Scandinavian) Fair-skinned Caucasian with light hair and light eyes Pale-skinned Caucasian with dark hair and dark eyes Olive-skinned (Mediterranean, some Asian, some Hispanic) Dark-skinned (Middle Eastern, Hispanic, Asians, some African) Very dark-skinned (African)		
My eye color is:		0	Light blue		
		1 [_] 2 [_]	Blue / Green		
		$\frac{2}{3}$	Green / Gray / Golden Hazel / Light brown		
		4	Brown		
My natural hair color at	t age 18 was:		Red		
	ago to nao.		Blonde		
		2	Light brown		
		3 🗍	Dark brown		
		4 🗌	Black		
The color of my skin th	at is not	0	Pink to reddish		
normally exposed to su	un is:	1 🗌	Very Pale		
		2 🗌	Pale with a beige tan		
		3 🗌	Light brown		
		4	Medium to dark brown		
		5	Dark brown – black		
If I go out into the sun f			Burn, blister and peel		
so without sunscreen a		1 🗌 2 🗌	Burn, then when burn resolves there is little or no color change		
been out in the sun for skin will:	weeks, my		Burn, but then turns to tan in a few days		
SKIN WIII.		3 🗌 4 🗌	Get pink, but then turns to tan quickly Just tan		
		5	Just gets darker		
		5 6	My skin color is so dark I can't tell		
When was the last time	that the area		Longer than one month ago		
to be treated was expos			Within the past month		
sunlight, tanning booth		2	Within the past two weeks		
tanning cream?		3 🗍	Within the past week		
	Total Score:				
If your score is:	Your skin typ	e is:	f you sustain an injury to your skin, such as a cut, burn, or bruise,		
0-3	1		how long does it take to fully resolve without any		
4-7	2		hyperpigmentation?		
8-11	3				
12-15	4		What happens if you get an insect bite?		
16-19	5				
20-24	6				

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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DOB:\_\_

### RENAISSANCE MEDISPA and LASER INSTITUTE OF WISCONSIN™ CANCELLATION POLICY

The Renaissance Medispa and the Laser Institute of Wisconsin<sup>™</sup> reserves a time especially for you to be pampered and taken care of in a special way. We would appreciate a timely cancellation call if you are not able to keep your scheduled appointment with our qualified staff.

If you must cancel or change your spa appointment, please notify us at least 24 hours prior to your appointment time in order to avoid being charged a \$30 service fee. No shows will be charged 50% of the treatment value. Please note that if you arrive late for your treatment, it will end as scheduled so as not to delay the next scheduled client.

Thank you for understanding our Cancellation Policy. If you should have questions or problems, please let us know and we will be happy to assist you in every way possible.

I have read, understand, and agree to the above Cancellation Policy.

Pa	atient's or Responsib	le Party's Signature		Date	

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## **OPTIONAL: VIDEO AND PHOTOGRAPH RELEASE AND AUTHORIZATION**

I hereby consent to and authorize the use and reproduction by Fox Valley Plastic Surgery, or anyone authorized by them, of any and all photographs, electronic images or video footage of me taken by FVPS, or that FVPS has in its possession, provided either by me or by a third party (collectively, Images) for the purpose of informing the medical profession and the general public about plastic surgery and plastic surgery procedures and techniques without compensation to me. Such use shall include, but not be limited to, distributing the Images via print, visual and electronic media, specifically including the FVPS website and social media sites such as YouTube, Facebook and Twitter. The Images (including any photographic negatives) shall be the sole property of FVPS.

I understand that the Images will not be identified by my name, but that such Images may reveal my identity. I understand and accept these terms.

I hereby waive any right to inspect or approve the finished product, photograph, video, DVD, CD-ROM or matter that may be used in conjunction therewith or to the eventual use that it might be applied.

I hereby release, discharge and agree to hold harmless FVPS and its affiliates and their respective representatives, assigns, and employees, and any person acting under their permission or authority, from and against any claims whatsoever in connection with the use of my Images and the reproduction thereof as stated above, including any claim for payment in connection with distribution or publication of the video and/or photographs.

I understand that I have the right to revoke this authorization, in writing, at any time by sending such written notification to Fox Valley Plastic Surgery.

I understand that once content is posted on the web, it may remain on the web even after the content is deleted from the source.

I hereby warrant that I am at least eighteen years old, and competent to contract in my own name insofar as the above is concerned.

The purpose of this form is to obtain my prior written consent so that Fox Valley Plastic Surgery may photograph or film me for one or more of the following purposes listed below for which I do hereby consent.

#### Initial all that apply:

\_\_\_\_\_ Medical Use: Use or disclosure of image for medical specialty board in formulating its examination of applicant physicians, or in a professional presentation or journal publication

**Office Use:** Use or disclosure of image for marketing or advertising purposes and patient education within the office

\_\_\_\_\_ Website Use: Use or disclosure of image for marketing or advertising purposes and patient education via print, visual and electronic media

#### Photo Limitations: \_

(For example: No face, no tattoo, etc.)

I have read and understand the foregoing release, authorization and agreement, before signing my name below, and enter into it knowingly and voluntarily.

Patient's Signature

Date

Name: \_\_\_\_\_

DOB:

	Fox Valley Plastic Surgery, S.C.	www.fvps	surgery.com	I	Name:	
	2400 Witzel Avenue, Suite A Oshkosh, WI 54904 920-233-1540 920-651-6951 Fax			Suite 1500	DOB:	
	D	emograp	hics ~ <a< td=""><td>ppointmen</td><td>t.Date:</td><td>&gt;</td></a<>	ppointmen	t.Date:	>
First Name:		MI:	Last Name:			Former Name:
Address: Home	Cell		City:	Cell	-	
Phone:	Pho			Carrier:		Phone:
DOB & A	.ge:	Rac	:e:			Ethnicity: Hispanic Non-Hispanic
Sex:	SSN:			Email Address:		
Who is y	our primary care physician?	First Na	me			st Name
Patie	you hear about our practice? nt:		r. Referral:			
Other	d:			First Name		Last Name
Emerg	ency Contact					
Linerg						
Name:		14/	Rela	tionship:		
Home Phone:		Work Phone:			-	cell hone:

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DOB:

Name: \_

# Consent to Communicate including Transmission of Protected Health Information by Non Secure Means (Email & Text Message)

In order to secure your Protected Health Information (PHI), it is always best to personally go to the office and talk to a representative of Fox Valley Plastic Surgery (FVPS). If this is not possible, the next best methods are to communicate by phone, fax, or U.S. mail. All these methods are secure means of transmitting PHI.

In spite of these secure options, it sometimes may become useful for during the course of treatment for the patient to communicate by email, text message (e.g. "SMS") or other electronic methods of communication. Be informed that these methods, in their typical form, are not confidential means of communication. If you use these methods to communicate with FVPS, there is a reasonable chance that a third party may be able to intercept those messages. The kinds of parties that may intercept these messages include, but are not limited to:

- People in your home or other environments who can access your phone, computer, or other devices that you use to read and write messages
- Your employer, if you use your work email to communicate
- Third parties on the Internet such as server administrators and others who monitor Internet traffic

FVPS has found that some patients prefer to message or email the office with photos or questions. These are not secure avenues of communication. If you wish the office to respond in kind to your inquiries, you must expressly give FVPS permission to communicate with you with these insecure methods instead of phoning, faxing, or writing you. Please mark the ways that you consent to us communicating with you.

Communication Method	OK to Leave Voicemail?	OK to Leave Message with Another Person?	Preferred Method(s)	Best Time to Call		
Call Work Phone < EmployerAddress. Phone>	Yes	Yes				
Call Cell Phone < PresentAddress.CellPhone>	Yes	Yes				
Call Home Phone < PresentAddress. HomePhone>	Yes	Yes				
	Okay fo	r appt reminder?				
Send Email <personalinfo.emailaddress></personalinfo.emailaddress>	Okay fo	Okay for medical/schedule information?				
	— ·	r special offers incl No spam. We do	• ·	•		
Send US Mail to <presentaddress.address></presentaddress.address>	Mail to 🗌 p	present address,				
<presentaddress.apt#>, <presentaddress.city>,</presentaddress.city></presentaddress.apt#>	🗌 permane	ent address, 🗌 er	nployer addr	ess,		
<presentaddress.state>, <presentaddress.zip></presentaddress.zip></presentaddress.state>	🗌 emergei	ncy contact, 🗌 res	sponsible pai	rty		
Send Text Message <presentaddress.cellphone></presentaddress.cellphone>	Okay fo	r appt reminder?				
Cell Phone Carrier:	Okay fo	r medical/schedule	information'	?		
	Okay fo	r special offers?				

FAMILY MEMBERS						
Name	Date of Birth	Relationship	Release Results	Expiration or Comments		

I have been informed of the risks, including but not limited to my confidentiality in treatment, of transmitting my PHI by unsecured means. I understand that message and data rates may apply. I understand that I am not required to opt into emails or texting, or sign this agreement in order to receive treatment. I also understand that I may terminate this consent at any time.

Patient Signature:

Date:

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	Oshkosh, WI 54904 920-233-1540	2500 E Capitol Drive, 5 Appleton, WI 54911 920-358-1810 920-358-1819 Fax	Suite 1500	DOB:		
		Health I	History			
Med	ical History from ThedaCare					
	<ul> <li>Yes</li> <li>No</li> <li>Are you a patient in the ThedaCare system?</li> <li>Yes</li> <li>No</li> <li>Do you give FVPS permission to access to your medical history from ThedaCare?</li> </ul>					
Sect	ion I: Surgery and Anesthesia	a History				
1.	List and describe your surgical history.					
	, , ,					
2.	Do vou have a blood relative who had	anesthesia complicatio	ons of anv l	kind? 🔲 No 🔲 Yes, please describe:		
			,			
Soci	ion II: Specific Medical Histor	M				
Jeci	ion II. Specific Medical Histor	у				
HEIG	HT & WEIGHT:					
Do γο	ou have a history of the following?	No	Yes	Description		
2.	Anemia					
3.	Asthma				—	
4.	Emphysema				—	
ч. 5.	Bleeding tendency				—	
5. 6.	Blood clots					
•	Cancer				—	
7.	CHF				—	
8.	COPD					
9.					—	
10.	Diabetes					
11.	High Blood Pressure				—	
12.	Heart disease				—	
13. 14.	Hepatitis Herpes/Cold Sores					
14. 15.	Kidney disease				—	
16.	Melanoma					
17.	Migraine headaches					
18.	Periodontal disease – currently being t	reated				
19.	Stroke					
20.	Thyroid disease				_	
21.	Problem Scarring				_	
22.	Have you been advised to or had psyc	hiatric care?				
23.	Vein problems, such as venous reflux	disease			_	
24.	Others Not Listed					

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Sect	ion III: Social History						
1. 2. 3. 4. <b>Sect</b>	Do you smoke?	No [ No [	Yes, how much? Yes, how much? Yes, how many? Yes, how much?				
Do yo 1.	our blood relatives have any of Asthma	the follo	wing?	No	Yes	Description	
2.	Bleeding Tendency						
3.	Blood Clots Cancer						
4. 5.	Chronic Lung Disease						
5. 6.	Depression						
7.	Diabetes						
8.	Heart Disease						
9.	High Blood Pressure						
10.	Kidney Disease						
11.	Melanoma						
12.	Mental Illness Migraine Headaches						
13. 14.	Obesity						
15.	Stroke						

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## **Section V: Medications**

List any medications, and oral or topical vitamins or herbal supplements you are taking.

Name of Medication	Strength (mg)	How many times a day?
Do you have a Pain Contract with another phys		

## Section VI: Allergies and Sensitivities

List all allergies and sensitivities:						
Allergy:	Severity:	Reaction: (list #'s from bottom)				
	🗌 Mild, 🔄 Moderate, 🔄 Severe, 🔛 Unknown					
	🗌 Mild, 🗌 Moderate, 🗌 Severe, 🗌 Unknown					
	🗌 Mild, 🔄 Moderate, 🔛 Severe, 🔛 Unknown					
	🗌 Mild, 🔄 Moderate, 🔛 Severe, 🔛 Unknown					
	🗌 Mild, 🔄 Moderate, 🔛 Severe, 🔛 Unknown					
	🗌 Mild, 🔲 Moderate, 🗌 Severe, 🗌 Unknown					
	🗌 Mild, 🗌 Moderate, 🗌 Severe, 🗌 Unknown					
	🗌 Mild, 🗌 Moderate, 🗌 Severe, 🗌 Unknown					
Reaction List: 1) Arthralgia, 2) Chills, 3) Cough, 4) Fever, 5) Headache, 6) Hives, 7) Malaise/Fatigue, 8) Myalgia, 9) Nasal Congestion,						
10) Other, 11) Pain/Soreness at injection site, 12) Rash, 13) Rhinorrhea, 14) Shortness of breath/Difficulty breathing, 15) Sore Throat,						
16) Swelling, 17) Unknown						

Are you allergic to medical adhesives such as tape, steri-strips, bandaids? No Yes, please list: Are you allergic to any medications or local anesthesia? No Yes, please list:

## Section VII: Women Only

Date of last mammogram:	Number of pregnancies:
Do you do regular breast self-exams?	Yes No
Do you breast feed?	Yes No
Breast lump or discharge?	🗌 Yes 🗌 No
Are you pregnant or trying to get pregnant?	🗌 Yes 🔄 No
Are you on birth control pills or hormone replacement therapy?	Yes No
Are you on birth control plus of normone replacement therapy?	

I have read this questionnaire and disclosed my medical history to the best of my knowledge.
Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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#### **HIPAA Information and Consent**

The Health Insurance Portability and Accountability Act (HIPAA) provides safeguards to protect your privacy. Implementation of HIPAA requirements officially began on April 14, 2003. Many of the policies have been *our* practice for years. This form is a "friendly" version. A more complete text is posted in the office.

What this is all about: Specifically, there are rules and restrictions on who may see or be notified of your Protected Health Information (PHI). These restrictions do not include the normal interchange of information necessary to provide you with office services. HIPAA provides certain rights and protections to you as the patient. We balance these needs with our goal of providing you with quality professional service and care. Additional information is available from the U.S. Department of Health and Human Services. www.hhs.gov

We have adopted the following policies:

- 1. Patient information will be kept confidential except as is necessary to provide services or to ensure that all administrative matters related to your care are handled appropriately. This specifically includes the sharing of information with other healthcare providers, laboratories, health insurance payers as is necessary and appropriate for your care. Patient files may be stored in open file racks and will not contain any coding which identifies a patient's condition or information which is not already a matter of public record. The normal course of providing care means that such records may be left, at least temporarily, in administrative areas such as the front office, examination room, etc. Those records will not be available to persons other than office staff. You agree to the normal procedures utilized within the office for the handling of charts, patient records, PHI and other documents or information.
- 2. It is the policy of this office to remind patients of their appointments. We may do this by telephone, e-mail, U.S mail, or by any means convenient for the practice and/or as requested by you. We may send you other communications informing you of changes to office policy and new technology that you might find valuable or informative.
- 3. The practice utilizes a number of vendors in the conduct of business. These vendors may have access to PHI but must agree to abide by the confidentiality rules of HIPAA.
- 4. You understand and agree to inspections of the office and review of documents which may include PHI by government agencies or insurance payers in normal performance of their duties.
- 5. You agree to bring any concerns or complaints regarding privacy to the attention of the office manager or the doctor.
- 6. Your confidential information will not be used for the purposes of marketing or advertising of products, goods or services.
- 7. We agree to provide patients with access to their records in accordance with state and federal laws.
- 8. We may change, add, delete or modify any of these provisions to better serve the needs of the both the practice and the patient.
- 9. You have the right to request restrictions in the use of your protected health information and to request change in certain policies used within the office concerning your PHI. However, we are not obligated to alter internal policies to conform to your request.

I hereby consent and acknowledge my agreement to the terms set forth in the HIPAA Information Form and any subsequent changes if office policy. I understand that this consent shall remain in force from this time forward.

Signature:

Date:

Fox Valley Plastic Surgery, S.C. <u>www.fvpsurgery.com</u>

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DOB:

Name: \_

# HIPAA NOTICE OF PRIVACY PRACTICES (signature page of 8 page document)

#### Your Rights Regarding Your Protected Health Information

You are permitted to request that restrictions be placed on certain uses or disclosures of your protected health information by Fox Valley Plastic Surgery to carry out treatment, payment, or healthcare operations. You must request such a restriction in writing. We are not required to agree to your request, but if we do agree, we must adhere to the restriction, except when your protected health information is needed in an emergency treatment situation. In this event, information may be disclosed only to healthcare providers treating you. Also, a restriction would no apply when we are required by law to disclose certain healthcare information.

You have the right to review and/or obtain a copy of your healthcare records, with the exception of psychotherapy notes, or information compiled for use (or in anticipation for use) in a civil, criminal, or administrative action or proceeding. Fox Valley Plastic Surgery may deny an access under other circumstances, in which case you have the right to have such a denial reviewed. We may charge a reasonable fee for copying your records.

You may request that Fox Valley Plastic Surgery send protected health information, including billing information, to you by alternative means or to alternative locations. You may also request that Fox Valley Plastic Surgery not send information to a particular address or location or contact you at a specific location, perhaps your place of employment. This request must be submitted in writing. We will accommodate reasonable requests by you.

You have the right to request that Fox Valley Plastic Surgery amend portions of your healthcare records, as long as such information is maintained by us. You must submit this request in writing, and under certain circumstances the request may be denied.

You may request to receive an accounting of the disclosures of your protected health information made by Fox Valley Plastic Surgery for the six years prior to the date of the request, beginning with disclosures made after April 14<sup>th</sup>, 2003. We are not required, however, to record disclosures we make pursuant to signed consent or authorization.

You may request and receive a paper copy of this Notice, if you had previously received or agreed to receive the Notice electronically.

Any person or patient may file a complaint with Fox Valley Plastic Surgery and/or the Secretary of Health and Human Services if they believe their privacy rights have been violated. To file a complaint with Fox Valley Plastic Surgery, please contact the Privacy Officer at Fox Valley Plastic Surgery.

It is the policy of Fox Valley Plastic Surgery that no retaliatory action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance or violation of the privacy standards.

I, <PersonalInfo.FullName>, have been given the opportunity to read, review, obtain a hard copy and ask questions about Fox Valley Plastic Surgery's HIPAA Notice of Privacy Practices, and how Fox Valley Plastic Surgery uses and discloses my information and my rights concerning my information.

Patient or Personal	
Representative	
Signature:	Date:
If Personal Rep, describe	
relationship	
The patient's condition prohibits the individual from si	igning an acknowledgement at the time. It will
be obtained as reasonably practicable after the patie	ent's condition improves.
Acknowledgment was unable to be obtained. Reaso	on:

Acknowledgment was unable to be obtained. Reason:

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DOB:\_\_

#### **FINANCIAL POLICY**

Appointment scheduling requires careful planning and coordination between our office, surgery centers and contracted staff. Special medical instrumentation and supplies may be ordered and are sterilized for each individual procedure. Please consider the importance of this policy before scheduling a procedure.

#### SURGERY SCHEDULING

A \$1,000 down payment is required to secure a scheduled surgery time. **Full payment is due 21 days prior to a scheduled surgery date.** This includes complete payment of deductibles, co-insurance and copays for insurance cases. Immediately upon scheduling, patients have a **24-hour grace period** to make changes including cancelling the surgery without incurring a rescheduling/cancellation charge.

#### SURGERY RESCHEDULING / CANCELLATION FEES

Patients who wish to change the surgery date or cancel surgeries, will incur a fee. Patients, who **fail a cotinine test**, are considered patient cancellations. Adequate notice of cotinine testing is always given, so there is no reason for a failed test. A rescheduling/cancellation fee will be assessed on failed cotinine tests. Fees are first withheld from any down payments already paid before invoicing the patient. The fee schedule is as follows:

Days Prior to Surgery	Rescheduling Fee	Cancellation Fee
Over 21 days	\$200.00	\$300.00
15-21 days	\$400.00	\$500.00
8-14 days	\$600.00	\$700.00
1-7 days	\$800.00	\$900.00
24 hours or less	\$1000.00	\$1000.00

#### NON-SURGERY RESCHEDULING / CANCELLATION FEES

Generally, full payment is due on the day of service for non-surgical procedures such as those in the Renaissance Medispa and the Laser Institute of Wisconsin<sup>™</sup>. Some procedures have a non-refundable \$250 fee payable at the time of booking. The booking fee will be applied to the cost of the actual procedure, or used to cover the cost of consumables and room setup, if the patient cancels the appointment without adequate notice. You will be notified if your service requires a booking fee.

If you must cancel or change your non-surgical appointment, please notify us at least **24 hours** prior to your appointment time so that we can try to fill your slot with another patient. Without this advance notice, you will either forfeit your \$250 booking fee, if applicable, or be charged a **\$50 service fee**. This also applies to **no-shows**.

It is your responsibility to call us if you wish to reschedule. Your appointments, such as in veins, may have a sequential and cumulative sequence that must be followed. If one appointment is missed, the rest are timed incorrectly and must be rescheduled. If we cannot contact you, or you do not contact us, then all your remaining appointments will be cancelled.

# If you arrive late for your treatment, you may be asked to reschedule, so as not to delay the next scheduled client.

#### ALLOWABLE FORMS OF PAYMENT

Our office accepts payment by cash, check, money order and credit cards from Visa, Mastercard, Discover and American Express. We also offer patient financing through Care Credit and Alphaeon Credit. Not all patients will gualify for financing, and not all procedures are eligible to be financed.

#### INSURANCE, CO-PAYS, DEDUCTIBLES

The patient or his/her legal representative is ultimately responsible for all charges incurred. Our office accepts assignment of benefits for many insurance companies. However, we are not preferred providers with all of them. It is your responsibility to **contact your insurance as to whether we are in your plan**, obtain your individual benefits and to be prepared to pay for any out-of-pocket expenses such as co-pays, deductibles and co-insurance before any surgery or office procedure is done. **Co-pays and past due balances are due at time of check-in**.

Your health care policy is a contract between you and your insurance company. If your insurance company does not cover your surgery, you will be liable for the payment. For example, Medicare does not have a pre-authorization process. If it is determined that your surgery was not medically necessary, you will then be billed for the surgery. It is ultimately **your responsibility to pay for all services** provided by Fox Valley Plastic Surgery.

If part or all my treatment is an insurance case, I verify that I have current insurance coverage, and directly assign to Fox Valley Plastic Surgery all medical benefits, if any, otherwise payable to me for services rendered. I understand I am financially responsible for any out-of-pocket expenses such as, but not limited to co-pays, deductibles and co-insurance.

Fox Valley Plastic Surgery, S.C.www.fvpsurgery.com2400 Witzel Avenue, Suite A2500 E Capitol Drive, Suite 1500Oshkosh, WI 54904Appleton, WI 54911920-233-1540920-358-1810920-651-6951 Fax920-358-1819 Fax

Name: \_\_\_\_\_

DOB:\_\_\_\_

#### BILLING

Statements are mailed monthly and expected to be paid in full within 60 days after your insurance has settled your claim. If you have financial difficulties, please contact our Financial Supervisor as soon as you are aware of the situation. The worst thing that you can do is to ignore the bill. Doing so will make you ineligible for any further service. If payment is not received within 90 days, your account may be referred to a collection agency.

#### DISPUTES

Performed services that are paid with a credit card, debit card or with financing, are not eligible for post-care payment challenges. Fox Valley Plastic Surgery encourages a complete post-op care and follow-up interaction to address any issues that might arise, which are further addressed in the Revision Policy. I agree that this credit, debit card or financing challenge agreement is irrevocable.

I have read the above Financial Policy. I understand and agree to this.

Patient
Signature: \_\_\_\_\_ Date: \_\_\_\_\_